

**Center for Policy and Executive Development
National College of Public Administration and Governance
University of the Philippines**

CPED Updates for July 2007

Workshop on Strategic Management of Anti-Corruption Program Completed

The Center for Policy and Executive Development (CPED) of the National College of Public Administration and Governance (NCPAG), University of the Philippines (UP), jointly with the Network of Asia Pacific Schools and Institute of Public Administration and Governance (NAPSIPAG), INTAN of Malaysia, and the Asian Development Bank (ADB), successfully conducted a Workshop on Strategic Management of Anti-Corruption Program last July 9-13, 2007 at the NCPAG Assembly Hall.

This five-day workshop course offered an in-depth assay on corruption, its implications to development as well as feasible strategies to curb its implacable constancy. The workshop's guest speakers were: former Ombudsman Simeon Marcelo, Acting Assistant Ombudsman Evelyn Baliton, former Prime Minister Cesar E.A Virata, former Customs Commissioner Guillermo Parayno, former Department of Budget and management Secretary Prof. Emilia Boncodin, former CSC Chair Corazon Alma de Leon, Prof. Leonor Magtolis Briones of Social Watch, Mr. Vince Lazatin of Transparency and Accountability Network, President and CEO Ms. Nieves Osorio, and Mr. Tony Kwok.

A total of twenty-four (24) participants from the Bureau of Customs, House of Representatives, Philippine National Police, National Bureau of Investigation, Office of the Ombudsman, and Metro Manila Development Authority attended the said workshop.

Impact Assessment of the Self-Employment Assistance Kaunlaran (SEA-K) for the Department of Social Welfare and Development (DSWD)

This study seeks to determine the extent to which SEA-K program realized its desired outputs, outcomes, and impact. Specifically, it looks into the following aspects of SEA-K: (a) program design; (b) policy support mechanisms; (c) implementation arrangements; and (d) individual capacities of program managers and implementers. The study will also identify lessons which can be fed back to policy decisions, improvement of the existing program, and design of future programs and initiatives. Project implementation started last 15 June 2007. The Inception Report was submitted last 18 June 2007 and the team is currently working on the interview guides and survey questionnaire.

Asian Development Bank's Citizen Report Card (CRC) Methodology and Continuous Improvement and Benchmarking (CIB) Techniques

On CRC-QC

A Pilot CRC study was carried out in Quezon City to assess access, usage, quality and satisfaction with public services provided by the Quezon City government on building permit, business permit and health services. As part of the research design, a survey

was conducted from April to May 2007 to over 800 sampled respondents in the four districts in Quezon City. The survey for all the three (3) services has been completed as well as its encoding and analysis. PowerPoint presentation of the survey results is now being prepared by the NCPAG CRC Team for public presentation with the Quezon City Government. This is tentatively set on the third week of August 2007. The CRC Team is composed of Simeon Ilago, Ebinezer Florano, Emalyn Sodusta and John Francisco.

On CIB Techniques

Makati CIB. For the whole month of June, the Makati Project Team for Barangay Valenzuela Solid Waste Management Improvement Project conducted the customer survey and garbage segregation and collection observations in three pilot streets, namely: Concepcion, Asuncion and Milagros. For the month of July, the analyzed results and observations were used to identify/investigate problems/issues and their underlying causes using the technique of why, why, why. Based on the identified problems, benchmarking questions were formulated and the benchmarking partners were identified by the Makati Project Team. The benchmarking partners hope to provide them information on their performance and practices that would help the team implement changes in their service components, namely: waste segregation, garbage collection and IEC. The selected benchmarking partners are the local government units of Los Baños and Carmona and Brgys. Co-membo and Holy Spirit.

The benchmarking report will be used in identifying alternative improvement mechanisms and processes learned from the benchmarking observations. The activities on the innovation phase will be done on the first week of August with our ADB consultant, Mr. Bryn Campbell and the U.P. Team. On the second week, it is expected that the Project Team will be able to make an initial outline discussion of the implementation plan. As per agreed schedule, the presentation of the implementation plan to the Mayor will be last week of August.

Naawan CIB. During the whole month of June and July 2007, the Project Team prepared a matrix type of implementation plan. Based on the suggestions of the ADB Consultant, the Project Team is now preparing the modified version of a implementation plan using a power point presentation. The Team Leader, Ms. Rowena Leotero, will be in Manila on 13 August to present the plan to our Consultant and the U.P. Team for further suggestions and comments.

Visit of Mr. Bryn Campbell from 5-14 August 2007. Aside from the reviewing the activities in Naawan and Makati, Mr. Bryn will be here to discuss the possible integration of CIB techniques in our curricular offerings and extension activities.

Training on Aid Management for Senior Officials of the Royal Government of Cambodia

This is in response to a request from the Cambodian Rehabilitation and Development Board (CRDB) of the Council for the Development of Cambodia (CDC) of the Royal Government of Cambodia (RGC) to prepare and deliver a package of aid coordination training to its 25 senior government officials, each representing the RGC in the Technical Working Groups (TWGs), facilitate the secretariat or involved in the management of external development assistance.

The general objective of the course is to provide the participants with the knowledge, skills and attitude to be able to effectively and efficiently manage aid/ODA. Specifically, the course will enable the participants to:

- a. Understand the context within which aid is provided and managed;
- b. Better appreciate and utilize the opportunities they have to implement the Paris Declaration in a manner that will serve the interests of RGC and its people;
- c. Develop their analytical skills in aid management with respect to different aid modalities, divergent donor and NGO approaches as well as the different contexts for managing aid;
- d. Manage and lead aid relationships with both donors and NGOs in a results and partnership-based manner; and
- e. Coach and mentor respective ministries' and agencies' officials of Government relative to managing development assistance and aid relationships.

The training envisages to contribute in the overall effort of the RGC in enhancing its public expenditure management system to ensure that desired development outcomes are achieved and allocative efficiency (i.e., spending on the right things) and operational efficiency (i.e., obtaining the best value for money) are achieved in the programming and utilization of fiscal resources.

The training has been provisionally scheduled on 17-28 September 2007 at UP-NCPAG.